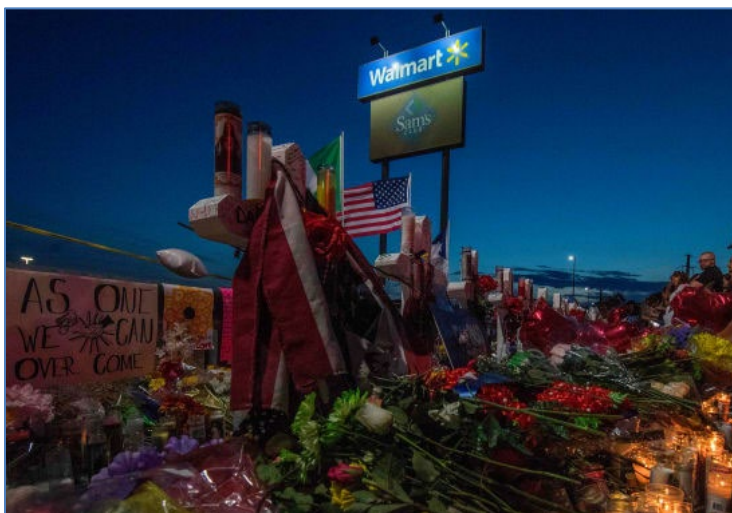


Aug. 3, 2020



UMC Reflects on a Year of Strength, Courage of Our Heroes



A memorial is built by El Pasoans outside of the Cielo Vista Walmart

Aug. 3, 2019: A day that many El Pasoans can relate to as a deep wound that is beginning to heal. A mass shooting that killed 23 people while also injuring an additional 23 people is now considered the deadliest attack on Latinos in modern American History.

The victims of the shooting required the prepared, well-trained, and high level of care that only University Medical Center of El Paso offers as the only Level 1 trauma center in the borderland region.

“On Aug. 3, 2019, our city was changed forever after a mass shooting here in El Paso,” says Jacob Cintron, President & CEO. “Hundreds of employees from UMC, El Paso Children’s Hospital, Texas Tech Physicians, and El Paso Health responded were able to work as one team, to provide quality and efficient care when they were needed most.”

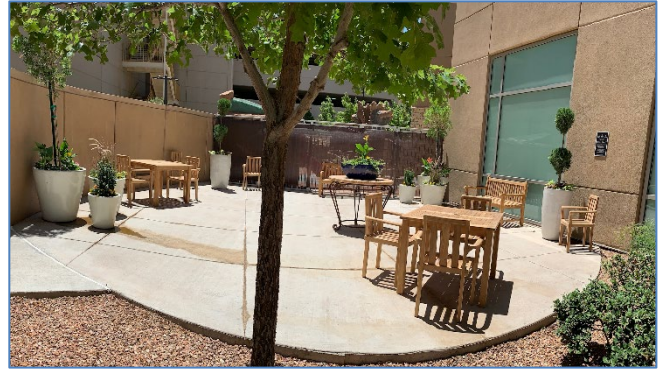
The tragedy and one year remembrance of Aug. 3rd reminds every healthcare worker that their career is more than a job, but a calling. As we look where we are now as a city, the ongoing COVID-19 pandemic has created a new challenge that once again is calling on the very same people that helped save lives one year ago – Healthcare Heroes.



The Great Candela Memorial outside the Cielo Vista Walmart

UMC, EPCH Opens ‘CARES Place’ for Associates

University Medical Center of El Paso is recognizing the many healthcare providers and workers who cared for wounded patients resulting from the Aug. 3, 2019, mass shooting at an El Paso Walmart with CARES Place, an area designed to inspire reflection.



The CARES Place is located outside next to the visitors parking garage

It has been one year since a lone gunman went into an El Paso Walmart, shooting, killing and wounding dozens of people. On that day, hundreds of employees from UMC, El Paso Children’s Hospital, Texas Tech

Physicians, and El Paso Health responded. They saw injuries that day unlike typical injuries a hospital sees in its emergency room. Today, as a show of gratitude for helping all of the victims, they have a place to get away from the work center and reflect, recharge. The area was designed and produced as a result of the impact that the shooting tragedy had on all hospital staff. CARES Place is dedicated to them, in their honor, on this day, for their commitment and service.

“It’s something special for our teams,” said Jacob Cintron, President & CEO. “When major tragedies call on immediate response from healthcare workers, we sometimes need to remember that these events can be hard on them as well.” CARES Place features new wooden benches, trees and open, private space. “Too often we have such commitment toward our work that we forget about caring for ourselves,” said Lorena Navedo-Sosa, UMC’s Chief Administrative Officer.

UMC Receives Stroke Quality Achievement Award



University Medical Center of El Paso has received the American Heart Association/American Stroke Association’s Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award.

The award recognizes the hospital’s commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines based on the latest scientific evidence.

UMC earned the award by meeting specific quality achievement measures for the diagnosis and treatment of stroke patients at a set level for a designated period. These measures include evaluation of the proper use of medications and other stroke treatments aligned with the most up-to-date, evidence-based

guidelines with the goal of speeding recovery and reducing death and disability for stroke patients. Before discharge, patients should also receive education on managing their health, get a follow-up visit scheduled, as well as other care transition interventions. Congratulations to the Stroke Team!

Emergency Department Commits to 'Mission To Zero'



UMC's Emergency Department made the commitment to the 'Mission To Zero,' which focuses on reducing the rates of false-positive blood cultures and contamination rate -- taking that rate to Zero. The national benchmark for blood culture contamination is 3% in the US, which impacts around 1.2 million Americans. False-positive blood culture results often lead to a misdiagnosis of sepsis. Misdiagnosed patients receive unnecessary broad spectrum antibiotic

UMC's Infection Control and ED Staff

treatment and can have their length of stay extended by

several days. Our hospital is committed to providing the safest and highest quality of care to our patients, for El Paso, for our region.

**No More Than Four People
Per Elevator
SOCIAL DISTANCING
REQUIRED**

**Màximo De Cuatro Personas
En El Elevador
ES OBLIGATORIO MANTENER
LA SANA DISTANCIA**

UNIVERSITY MEDICAL CENTER OF EL PASO

El Paso Children's

REMINDER TO ALL:

When dining or standing in line at either the UMC Cafeteria or Bistro, you must observe all social distancing requirements.

Do not sit close together.

Do not move furniture to accommodate each other.

Your actions affect the actions of others.

These requirements apply to breakroom dining as well.

Please set the example by doing what's right for everyone.

UNIVERSITY MEDICAL CENTER OF EL PASO

El Paso Children's

Texas Tech Physicians OF EL PASO

El Paso Health